



Limited 5-Year Manufacturer Warranty Circuit Rider Electronics, Inc. Surge and Lightning Protection Devices

1. Manufacturer warrants that the Circuit Rider CR Max series of surge and lightning protectors are free from defects in workmanship and materials for a period of 5 years from the date of delivery to the consumer, and such warranty is limited according to the terms of this document.
2. In the event of a defect, malfunction, or other failure of the product not caused by any misuse, improper installation, or damage to the product caused while in the possession of the consumer, the warrantor will remedy the failure or defect as follows:
 - For defects occurring within 5 years of delivery to consumer, warrantor will, at warrantor's option, either replace or repair the product as described in further detail below in Section 5 and as outlined here:
 - i. Years 1 or 2: 100% or fully covered
 - ii. Year 3: 75% of original purchase price
 - iii. Year 4: 50% of original purchase price
 - iv. Year 5: 25% of original purchase price
3. If, within 6 months of delivery to consumer and after at least three full months of proper installation and usage, consumer demonstrates that he has not received a minimum of 10% savings as measured in kilowatt-hours, or kVa, consumer shall be entitled to a complete refund of the purchase price. Refunds shall be paid as described below in Section 5. Comparisons for measuring savings must be based on comparable energy demand. In a request for refund, consumer shall include (a) utility bills from previous year as well as current utility bills, (b) a comparison of the temperatures and weather from the months in question and the same months of the previous year or years, and (c) a statement from the consumer describing what, if any additional electrical load has been added to the facility. Warrantor shall have the right to check building permits to assist in verifying information provided.
4. Warrantor shall not be responsible for problems associated with improperly wired facilities. Installer should carefully check for ground loops or electrical problems before installation of any surge protection products. The CR Max product will not be installed without correct grounding (NEC 285.3 (B)).
5. Any refunds shall be paid from Manufacturer or Distributor. All refunds will be done according to terms provided in this agreement. Any claims for warranty must go through original sales person, and this sales person must get all proper information to Manufacturer and or Distributor.
6. The term of this warranty begins on the date the product is delivered to the consumer and continues for a period of 5 years.
7. Warrantor is not responsible for any direct lightning strikes. Circuit Rider products only warranty protection from down-line lightning strikes. Only equipment that is on the secondary side of the CR Max unit is covered by this warranty.
8. The CR Max Surge series does not have any warranty for any type of lightning strikes. The cost of exchange of any damaged CR Max product is the responsibility of the consumer. The charges involved by the electrician are the responsibility of the consumer.
9. All Circuit Rider Electronics CR Max series of surge, down-line lightning and energy saving units are backed by a \$1,000,000.00 product liability insurance policy issued by Farmers Insurance Company.
10. To obtain performance of any obligation under this warranty, the consumer shall contact the Distributor, Circuit Rider Marketing, LLC, at P.O. Box 6611, Lubbock, Texas 79493. To obtain information on warranty performance, call (806) 748-8118.

All claims or disputes arising out of this warranty must be submitted to binding arbitration in Lubbock, Texas, as facilitated through South Plains Association of Governments (SPAG), or, if SPAG is no longer facilitating such arbitrations, then in accordance with the Texas General Arbitration Act, Section 171.001 et seq., Tex. Civ. Prac. & Rem. Code.

Authorized CRM Dealer Name: _____ Customer Name: _____

CRM Dealer Signature: _____ Customer Signature: _____

Date: _____ Date: _____

Model and Serial Numbers: _____

Authorized Circuit Rider Distributor Representative: _____

Date: _____